



Printrak CentralView

Centralized Management Solution for Biometric Infrastructure

Only Printrak CentralView provides you with the ability to:

- Centrally monitor and maintain your AFIS subsystems, workstations, LiveScans and remote devices
- Easily manage your database through data integrity monitoring and disk and services management
- Conveniently update workflow changes and monitor system performance
- Efficiently perform audits and generate reports on the operational status of your systems and devices

Printrak has built upon over 30 years of biometric innovation to provide you with the powerful knowledge that your biometric systems are fully operational, no matter where you are. Printrak CentralView is an application specifically designed for identification unit managers and IT administrators of government agencies who require tools to help streamline their processes while enhancing system operations. Printrak CentralView provides effective system management tools not only for individual stations, but also for the overall biometric infrastructure. Printrak CentralView provides easy system-wide control of processes and policies, expedited push-through for system upgrades and process changes, and overall cost efficiency of biometric infrastructure management.

Printrak CentralView is a highly modular application built on a Service Oriented Architecture (SOA) that provides the freedom to deploy specific modules and add-ons based on agency needs. Printrak CentralView is also scalable to handle any size infrastructure, intuitive for easy integration, and secure to ensure trusted results. Printrak CentralView is the cost-effective tool for powerful centralized biometric infrastructure management.

Printrak CentralView comes with powerful auditing and reporting functionality that can gather the operational status of your central AFIS and remote devices such as LiveScans, PrintScan Stations and Latent Stations. Printrak CentralView can provide detailed feedback on operating systems and installed applications as well as the success of the latest software upgrades. Printrak CentralView can also report on application-specific statistics such as the number of transactions conducted and cases submitted to the central AFIS site from a particular LiveScan or a group of LiveScans.

Printrak CentralView

Centralized Management Solution for Biometric Infrastructure

The Printrak CentralView application includes an intuitive graphical user interface that enables you to easily manage and maintain the biometric systems in your network.



Product Highlights:

- System software and hardware diagnostics as well as connectivity status updates
- Application updates and system performance status
- Modular approach enables the deployment of specific modules and add-ons based on your specific requirements
- Application provides unified graphical views of the entire biometric infrastructure by groups, locations, or agencies, and can drill down to individual system levels
- Dedicated system agents continuously monitor critical AFIS subsystems
- Intuitive administration and implementation of infrastructure security schemes and procedures such as revising security roles and authenticating users
- Expedited push-through for system upgrades and process changes
- Convenient deployment of LiveScan related updates with booking application management
- Efficient addition or removal of application users and new local administrator account creation on biometric systems at remote locations
- Remote diagnostic, messaging, and rebooting capabilities for remote troubleshooting
- World-class customer service including a responsive 24/7 service center

Software Features:

- System Monitor
 - Unified system viewer
 - SNMP and JMX monitoring
 - Disk space monitoring and management
 - Network connectivity
- Configuration Manager
 - Workflow management
 - Picklist updates
 - Application updates
- System Management
 - Software distribution portlet
 - Anti-virus updates
 - Remote diagnostics
 - Remote reboot
 - User authentication and management
 - Broadcast messages to users
- Database and Advanced Services Management
 - System map view
 - Database monitoring
 - Advanced Matching System (AMS) configuration monitoring and management
 - Biometrics Data Processing System (DPS) monitoring
 - Disk space monitoring
 - Case management
 - Transaction statistics
- Reports Management
 - Customizable reporting module
 - Audit logs of operating system versions and applied updates
 - Audit logs of application usage (e.g. number of bookings generated from LiveScan, user activity on each step of the workflow, case submissions related data, and number of saved cases per system)
 - Statistical analysis of all aspects of the systems and biometric infrastructure



MorphoTrak
SAFRAN Group

www.morphotrak.com
e-mail: biometrics@printrak.com

Americas: +1 714 238 2000

Europe, Middle East, and Africa: +43 1 79709 2222